

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6011712	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/09/2019
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NAME OF PROVIDER OR SUPPLIER PEKIN MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 1520 EL CAMINO DRIVE PEKIN, IL 61554
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S 000 Initial Comments

S 000

Annual Health

Statement of Licensure Violations

S9999 Final Observations

S9999

1 of 2

300.1210b)4)
300.1210d)5)
300.3240a)

Section 300.1210 General Requirements for Nursing and Personal Care
b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:
4) All nursing personnel shall assist and encourage residents so that a resident's abilities in activities of daily living do not diminish unless circumstances of the individual's clinical condition demonstrate that diminution was unavoidable. This includes the resident's abilities to bathe, dress, and groom; transfer and ambulate; toilet; eat; and use speech, language, or other functional communication systems. A resident who is unable to carry out activities of daily living shall receive the services necessary to maintain good nutrition, grooming, and personal hygiene.

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

08/30/19

Illinois Department of Public Health

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S9999	<p>Continued From page 1</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to provide incontinence care in a timely manner for one (R85) of seven residents reviewed for incontinent care in a sample of 53. This failure resulted in R85 getting two open areas below the coccyx area.</p> <p>Findings include;</p> <p>Facility "Job Description Certified Nurse's Aide (CNA)," revised 4/30/18, documents "To provide direct resident care as trained and specified in the job training. Assist residents with toileting, grooming, and return residents to bed as assigned, turning and positioning, and answer call lights as needed."</p>	S9999		
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NAME OF PROVIDER OR SUPPLIER
PEKIN MANOR

STREET ADDRESS, CITY, STATE, ZIP CODE
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S9999	<p>Continued From page 2</p> <p>Resident Progress Notes, dated 6/22/19, documents "Two 1cm (centimeter) open areas noted on bilateral buttocks below the coccyx area. Area cleansed and Duoderm placed over area."</p> <p>R85's wound evaluation and management summary, dated 6/25/19 and 7/16/19, documents "Intergluteal fold wound moisture related and Moisture Associated Dermatitis to the buttocks has deteriorated."</p> <p>Advances in Skin & Wound Care Journal title "Diagnosing and Treating Moisture-Associated Skin Damage," dated May 2012, documents "Perineal dermatitis, diaper rash, incontinence-associated dermatitis, or moisture-associated skin damage are all names used to describe damage to skin caused by moisture. Regardless of what the condition is called, this damage is painful and costly. Moisture can come from many sources, including perspiration or wound drainage, but fecal and/or urinary incontinence are the most common causes."</p> <p>R85's MDS (Minimum Data Set), dated 7/9/19, documents R85 is "cognitively intact, totally dependent two person physical assist for toileting, extensive two person assist for personal hygiene, has no behavior or mood concerns, and no rejection of cares."</p> <p>R85's current care plan documents "full mechanical lift with an assist of two, incontinent of bowel and bladder, and wears extra extra large depends." No documentation on care plan for rejection of cares.</p> <p>R85 TAR (Treatment Administration Record),</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>dated 7/1-7/31/19 and 8/1-8/8/19, documents "Venelex ointment three times a day. Dx: Diaper dermatitis."</p> <p>On 8/8/19 at 11:45am, R85 stated "I put my call light on today at 11am and told them I needed changed. I wear incontinence briefs because I can be incontinent of bowel and urine. The staff came in and shut off my light and told me they would get me when they were finished taking care of someone and I am still waiting sitting in urine. I have a sore on my bottom that gets worse at times when I have to sit for a long time when I am wet. This happens frequently here because they tell me there is not enough staff or if there are only two CNAs scheduled they can't help me if one is on break because I require two to transfer."</p> <p>On 8/8/19 at 12:08pm, R85 was provided incontinence cares by V17 and V18 both CNAs and R85s bottom was bright red and his incontinence brief was soaked with strong smelling urine.</p> <p>On 8/8/19 at 2:00pm, V17 CNA "I take care of resident needs depending on what the resident wants, and if they need changed or incontinent then I get to them first. We have an issue with our hoyer lift not holding a battery charge, so we had to wait for the battery to charge before we could get (R85) toileted. We need three CNAs down this hallway (500 hall) but today we do not and the residents have to wait. (R85's) bottom has a sore on his bottom that opens and closes." At that same time, V17 verified R85 had been waiting to get changed since 11am and V17 did not get to R85 until 12:08pm.</p> <p>On 8/8/19 at 2:00pm, V18 CNA stated "There is</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>only two of us working this hall and we have to use two people per lift. We try to get to residents as quick as possible but sometimes they have to wait." At that same time, V18 verified R85 was incontinent and had been waiting since about 11am and V18 did not get to R85 until 12:08pm.</p> <p>(B) 2 of 2 300.610a) 300.1010h) 300.1210b) 300.3240a)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>shall include, at a minimum, the following procedures: Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident</p> <p>These requirements were not met as evidenced by:</p> <p>Based on interview, record review and observation the facility failed to provide pain medication for two of 26 (R96 and R209) residents reviewed for pain management in the sample of 53. This failure resulted in R96 and R209 enduring pain at a severe level without timely intervention.</p> <p>Findings include:</p> <p>The facility policy for "Pain Management" last revised 9/2010 documents, "The facility is dedicated to the philosophy that all residents should be as free from pain as possible, through a combination of medical interventions and functional therapy. The purpose: to identify residents experiencing pain to establish control of pain to the resident's satisfaction and to relieve symptoms. Residents will be assessed for pain using the Geriatric Pain Assessment upon admission, quarterly and with any significant change in the resident's condition. A standardized 0-10 scale or Verbal Descriptor Scale will be utilized to determine pain intensity."</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>1. On 8/8/2019 at 11:20AM V16 License Practical Nurse (LPN) prepared to change a dressing to R96's right heel. V22 Certified Nurse Aide (CNA) held up R96's lower leg as V16 removed the soiled dressing. R96, who was lying in bed, pulled the covers up to her mouth and stated, "It hurts when this is done" then she started to moan and cry. V16 stated, "I know, I will try not to hurt you." V16 stated, "We are going to clean it now." R96 started to grimace cried out and pulled her foot away from the nurse when V16 cleansed her wound with the gauze and saline solution. V16 stated to R96, "You poor thing." R96 stated, "You are patting that awful hard" as V16 patted the wound bed. V16 stated, "I'm sorry. We are going to put some medicine on it then the worst will be over." R96 cried out "No!" and continued to cry while V16 finished the dressing change. R96 rated her pain for this surveyor at this point in the process. R96 stated her pain was at an "8".</p> <p>On 8/9/2019 at 12:20 V16 LPN stated, " (R96) had a Tramadol for pain at 7:30AM. I guess I could have given her another one before her treatment or some Tylenol. I just didn't think about it."</p> <p>On 8/9/2019 at 9:30AM, V10 (Office Nurse) stated V11 (attending physician) would have ordered pain medication to pre-treat R96's pain before each dressing change if he had known she was experiencing that much pain.</p> <p>2. On 8/6/19 at 1:30 pm, R209 was lying in bed on her back with head elevated with a distressed grimace to her face. R209 was rubbing her left leg from the upper lateral buttock down to her lateral knee. When questioned regarding her pain R209 stated "I always have pain in my left leg."</p>	S9999		

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On 8/6/19 at 1:48 pm, R209 stated the facility messed up her pain medication last weekend and her "pain was out of control." R209 stated she was told she only had two pills for the whole weekend and was asked how she wanted to take them. R209 stated she was awake all night and not able to eat much due to the pain. R209 stated she has Tylenol she can use in between the Oxycodone but stated it does not help much. R209 stated therapy has offered her ice or heat to help with the pain but no one offered that this last weekend. R209 stated her pain ranged from seven through ten throughout the weekend.

On 8/6/19 at 3:10 pm, V21 LPN (Licensed Practical Nurse) stated she personally notified the pharmacy that R209 was going to run out of her Oxycodone during the weekend and was going to need some. V21 stated she notified pharmacy on Wednesday and Thursday and was off for the weekend and when V21 returned on Monday she noticed that R209's Oxycodone had not come in so she called the Doctors office again.

The current Care Plan for R209 documents "(R209) is at risk for pain related to recent hip fracture, spinal stenosis, and chronic pain" and documents a goal of an acceptable pain level of three. This Care Plan documents the following approaches: "Administer pain medication as ordered. Monitor for side effects. Assist resident with non pharmacological pain relief methods (ice, heat, repositioning.)"

The Physician Order Sheet for R209, dated 7/30/19 through 8/7/19, documents a Physician Order for R209 to receive Oxycodone (Schedule II) 5mg tablet every four hours PRN (as needed.)

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S9999	<p>Continued From page 8</p> <p>The Consolidated Delivery Sheets for R209, dated 7/30/19, documents there were 16 Oxycodone 5 mg tablets delivered to the facility and as of Friday 8/2/19 at 9:25 pm R209 had five tablets remaining until Monday 8/5/19.</p> <p>The Individual Resident Controlled Substance Record for R209, dated 7/30/19, documents that on 8/2/19 at 9:30 pm there were a total of five Oxycodone 5 mg for R209 to receive over the next 56 hours. In order for R209 to receive her Oxycodone every four hours, as needed, there would have had to be a total of 14 tablets.</p> <p>The Medication Administration History for R209, dated 7/30/19 through 8/7/19, documents R209's pain scale ranged between "5" and "10" throughout the weekend.</p> <p>(B)</p>	S9999		